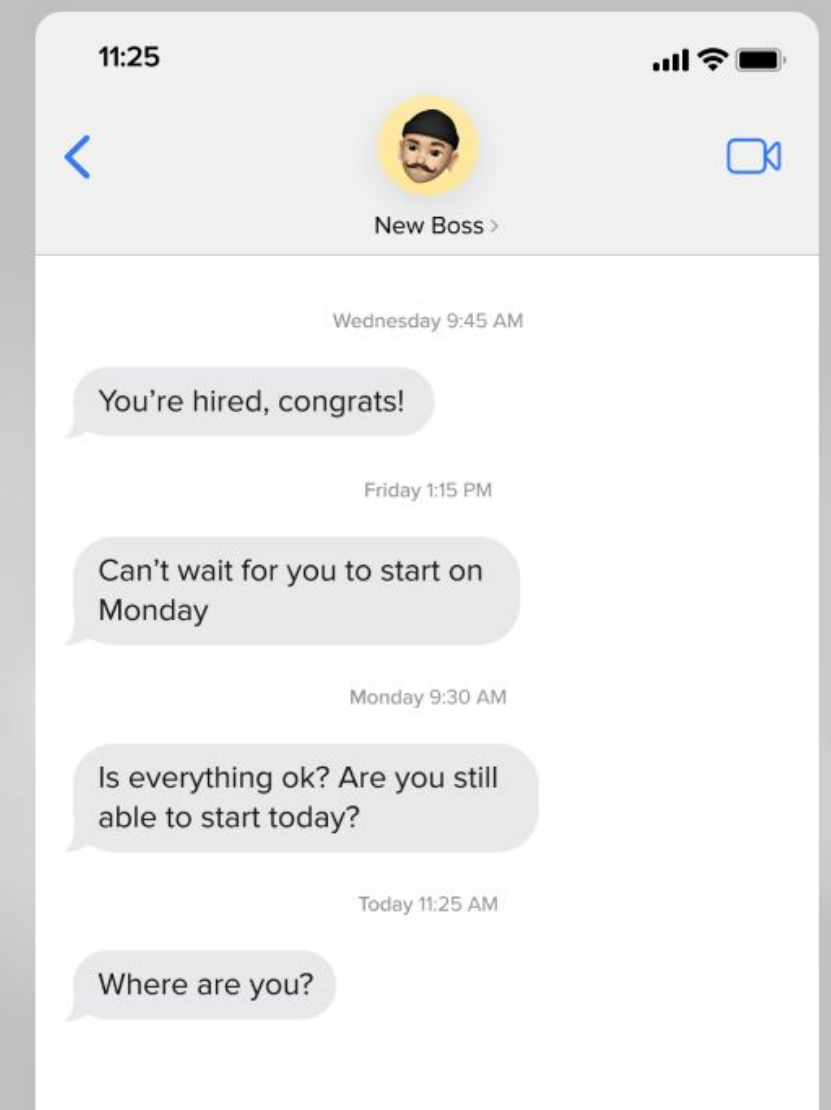


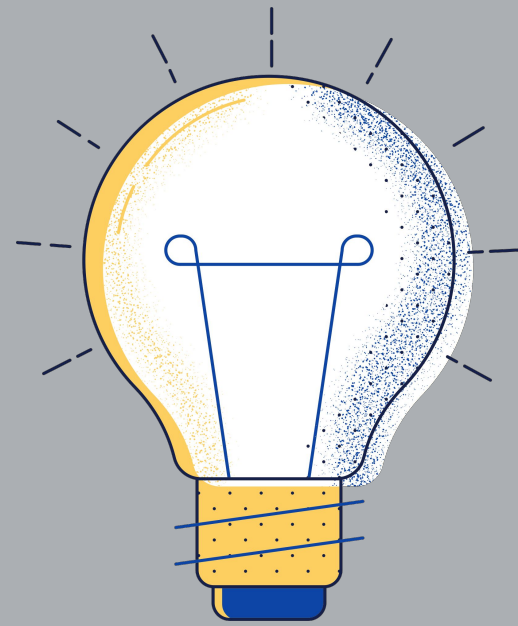
# GHOSTING IN THE WORKPLACE

## How HR Pros Can Combat This Troubling Trend

LeAnne Lagasse, SHRM-SCP

Joy O'Steen, SHRM-SCP





# WEBINAR GOALS

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Learn What 'Ghosting' Is and Why It's a Problem.

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Learn the Impact Ghosting Can Have on Your Business .

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Learn Strategies to Minimize Ghosting.



# EMPLOYEE GHOSTING



**“Happens when an employee stops showing up at work without giving any notice, and in the process often eludes their employers attempts to reach them”**

# 41%

Of employees believe its okay to ghost an employer,  
But the same employees said an employer  
ghosting a candidate was unacceptable.



HR Clutch Report

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# Reasons for Ghosting

- Doing what is in their best interest
- Unable to make up their mind
- Sometimes driven by a lack of information

# Reasons for Ghosting

- Seeking or found another job opportunity
- Feel undervalued or disrespected
- Almost always an attempt to avoid an uncomfortable conversation or avoid a confrontation



# How Ghosting Affects Your Bottom Line

## MONEY & RESOURCES

Cost

per hire is between 3K-5K

## TIME

The

average is 38 days to fill a job

## EMPLOYER BRAND

Only

27% of employers say they *haven't*  
ghosted a job seeker in the past year.



# 3 Ways to Decrease Ghosting





# Excellent Pre-Boarding & Onboarding





# 10%

Of employees strongly agree that their employers do a good job of onboarding.

Gallup

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# 81%

Retention of new hires for  
companies that use pre-boarding.



Aberdeen

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# Excellent Pre-Boarding & Onboarding

Have a strategic plan and show it.

Stay curious about your risks, track  
some data, and watch for patterns

Be discerning about using incentives

Build-in some emergency escape  
routes and pulse checks





# Over Communicate

Communicate to reduce uncertainty

Even a negative response is.  
an okay response

The more you rely on automation,  
the less personal it feels



Use multiple channels  
of communication



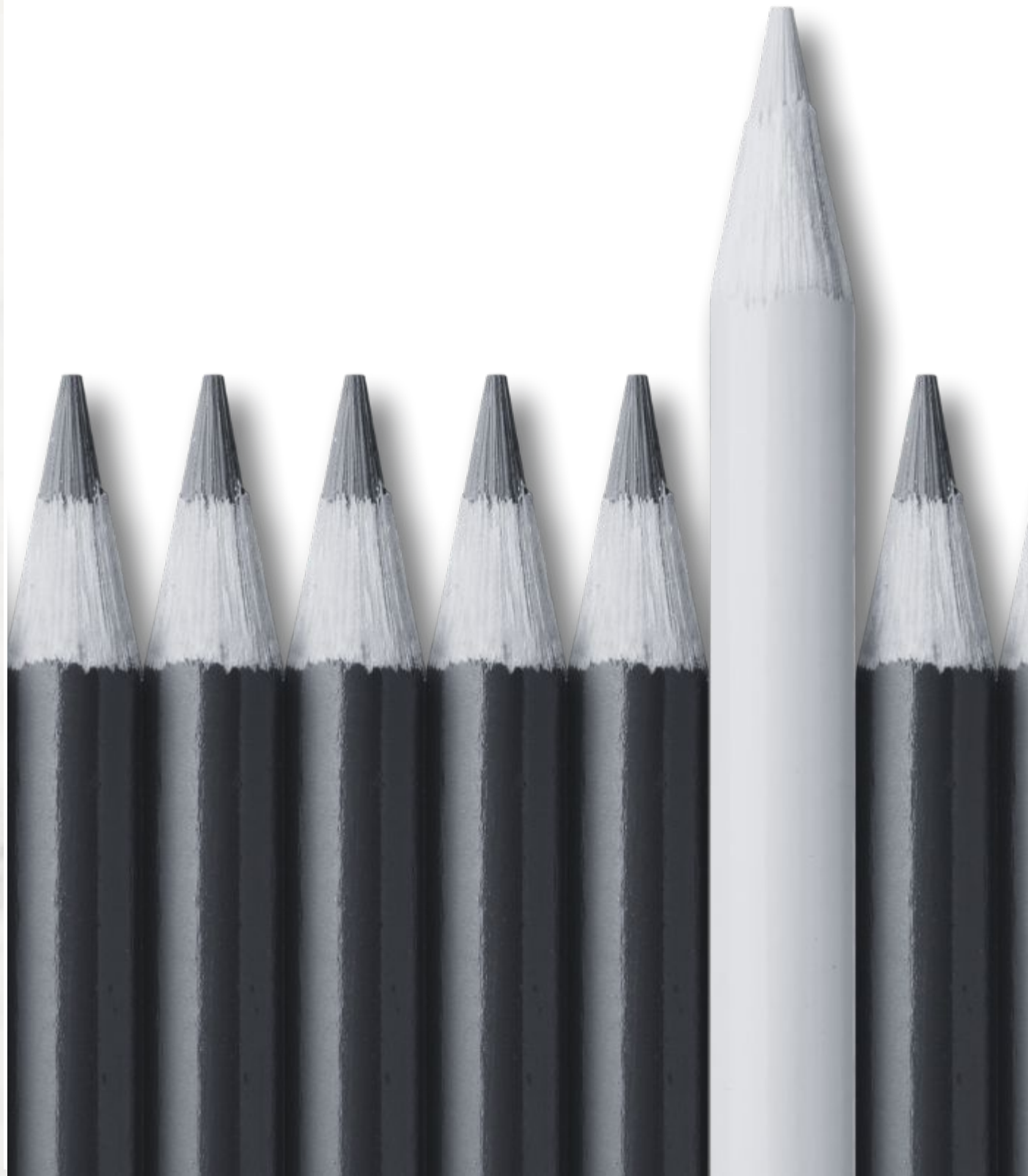
# Individualize

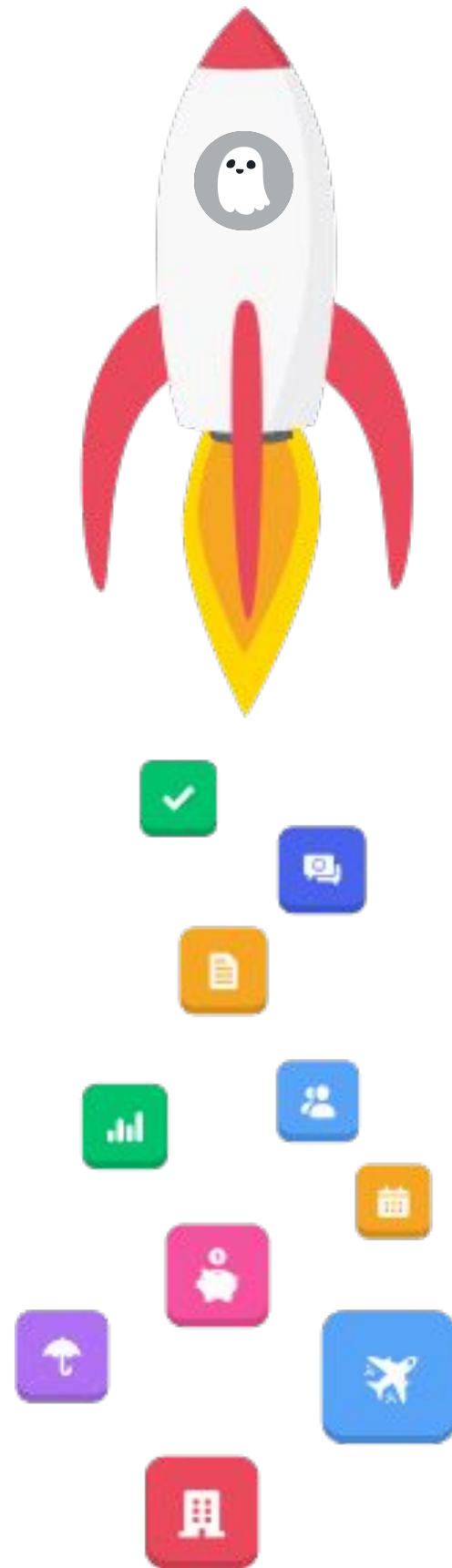
Demonstrate interest in their best interest. Say as much, too.

As much as is possible, create and send customized/unique messages

Give them space to express themselves during the process

Send belonging cues





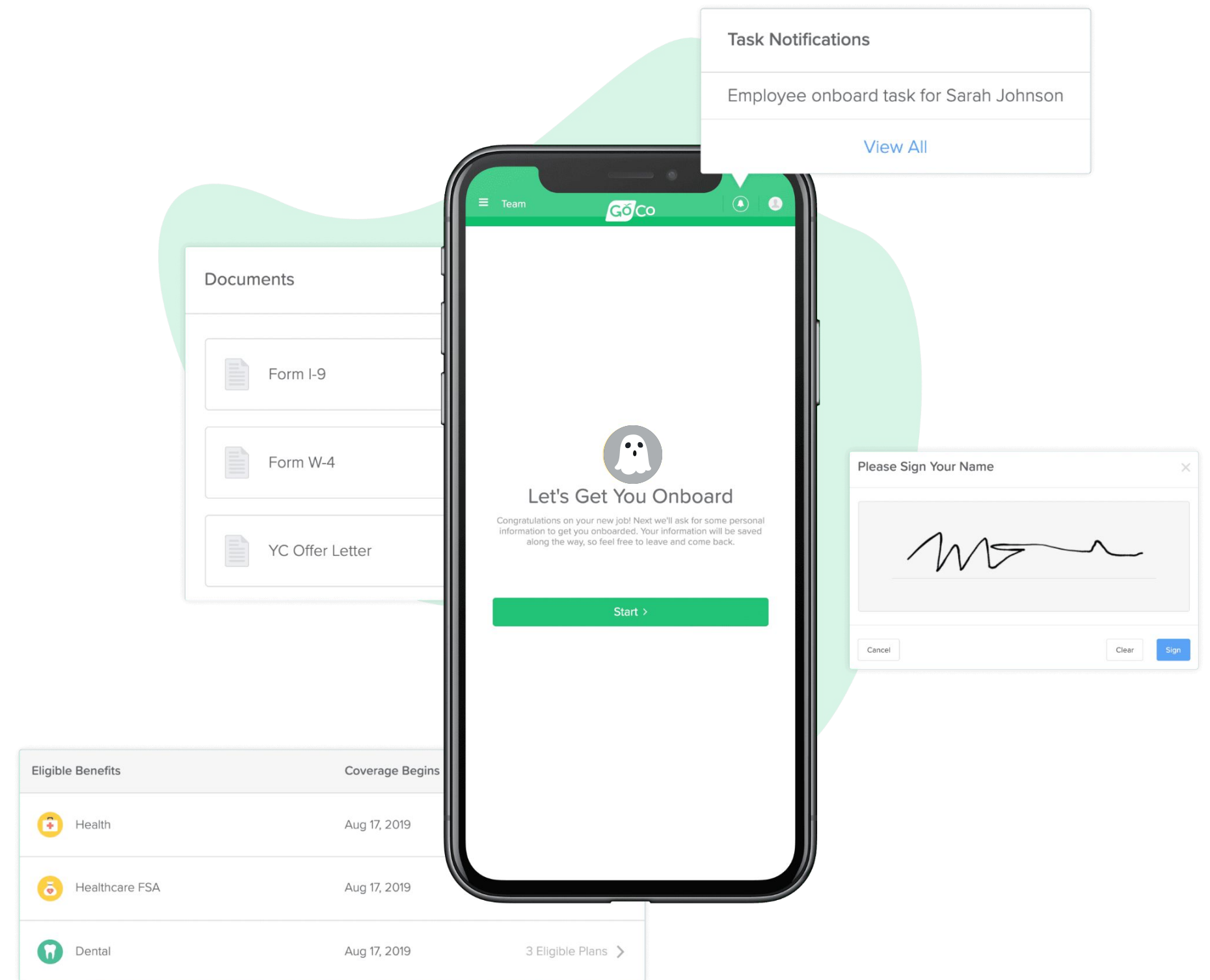
# About GoCo

GoCo's mission is to **empower SMBs and their HR**, so they can focus on growing **happier, healthier, and more productive teams**



# Digital Pre-Boarding in Minutes

- New hires onboard digitally in minutes before they start
- Tasks and due dates are assigned dynamically in GoCo
- Teams are always in sync
- Reminders are automated
- See task statuses at a glance





Employee Onboarding

✓

Run Background Check

Due Mar 1

✓

Send offer letter to new hire

Due Mar 5

Schedule Orientation & Training

Due Mar 5

Create an email account for new hire

Due Mar 5

Add new hire to payroll

Due Mar 6

Setup email for John Doe

Completed by Tom on Mar 5

Thousands of HR teams are automating and streamlining their pre-boarding workflows with GoCo ❤️

Add

Onboarding Checklist for John Doe

Set u

Expense Report for Emily Garande

Anno

Performance Review for Edwin McFly

Promotion Request for Ingrid Queens

Complete self assessment

Completed by Edwin on Mar 5

Review & Approve Promotion

In Progress Assigned to CEO



# Let's Do *Pumpkin Spice* Lattes!

Schedule a consultation with a **GoCo** expert and the PSL 🎃 is on us.

[goco.io/coffee](https://goco.io/coffee)

Book & complete your call in the next 2 weeks and we'll send you a \$10 Starbucks gift card!



Q&A  
Time!



**ROI**  
TALENT DEVELOPMENT

# Thank You!

We would LOVE for you to email us  
with any questions:

**leanne@roitalentdev.com**  
**joy@roitalentdev.com**